

Privacy Policy

Introduction

Simon Miles Planning is committed to preserving the privacy of all visitors to www.planningdevon.co.uk ("the Website"). Please read the following to understand how we use and protect the information that you provide to us. By using and/or registering on this site or contacting us by email or through this site, you consent to the collection, use and transfer of your information under the terms of this policy.

Information Collection

When you visit or register details on the Website you may be asked to provide certain information about yourself including: your name, contact details and any other information we may request from you. We may also collect information about your usage of our website, as well as information about you from emails or letters you send to us or information gathered during telephone conversations with you, when you use certain services and/or when you visit our web pages.

Use of your Information

Your information will enable us to customise content you see on our pages and to contact you for customer feedback. We will also use and analyse the information we collect so that we can administer, support, improve and develop our business. In particular, we may use your information to contact you for your views on our services and to notify you occasionally about important changes or developments to the site or our services. Further, where you have consented, we might also use your information to contact you with information which we think may interest you. If you change your mind about being contacted in the future, please let us know by contacting us at our contact details set out below.

IP Addresses and Cookies

We may collect information about your computer, including where available your IP address, operating system and browser type. This is statistical data about our users' browsing actions and patterns, and does not identify any individual. We do not currently use cookie files on the Website.

Information Sharing and Disclosure

The information you provide to us may be accessed by or given to Simon Miles Planning and third parties who act for us, for the purposes set out in this policy. By submitting your personal data, you agree to this transfer, storing or processing. We may further use this information for any purposes set out in this policy, including monitoring management purposes or for other purposes approved by you through your use of the Website. To enable us to monitor and improve the Website, we gather certain aggregated information about your use of the site, such as the URL you came from and go to and the parts of the Website you visit. We may aggregate statistics, traffic patterns and related site information and disclose such aggregate data to third parties for marketing, advertising or other promotional purposes but such aggregate data will not include any information which could be used to identify you. Unless required to do so by law, we will not otherwise share, sell or distribute any of the information you provide to us without your consent.

Access and Updating

You are entitled to see the information held about you and you may ask us to make any necessary changes to ensure that it is accurate and kept up to date. If you wish to do this, please contact us as we are the data controller for this information.

Confidentiality and Security

We take reasonable measures to protect your information from access by unauthorised persons and against unlawful processing, accidental loss, destruction and damage. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Changes to this Privacy Policy

We may change our privacy policy at any time without having to give you prior notification. Any changes to our privacy policy in the future will be posted to the Website and/or, where we think it is appropriate, through email notification.

Contact Information

All comments, queries and requests relating to our use of your information are welcomed and should be addressed to:

Simon Miles Planning St Ediths, Bratton Clovelly Okehampton, Devon EX20 4JW